

Data Consent & Processing Agreement

Plugr Technologies Limited ("Plugr", "we", "us") — a product of Alhazen

Version 2026-08-06 · getplugr.com

DRAFT FOR LEGAL REVIEW — Prepared as a working draft for Plugr Technologies Limited's legal practitioner to review, revise, and finalize before publication. Not yet reviewed by qualified Nigerian counsel.

This Agreement works alongside our Privacy Policy. Where the Privacy Policy explains, in general terms, how Plugr handles personal data, this page is where you give — and can review — specific, itemized consent for each way we use your data. Required items are necessary to create an account; optional items you can decline without affecting your access to the Platform.

1. Who This Covers

This Agreement applies to every Plugr user — both Clients and Plugs. What you're asked to consent to differs slightly by role: Plugs additionally consent to identity verification, since that data category doesn't apply to Clients.

2. What We Collect, By Role

If you register as a Client

- Full name, phone number, and email address.
- Delivery/service address and approximate location for job matching.
- Payment information, processed via Alipay.
- Job requests, messages, and transaction history.
- WhatsApp interaction data relevant to bot conversations and support.

If you register as a Plug

- Full name, phone number, and email address.
- National Identification Number (NIN) and other government-issued identity documents submitted for verification.
- Photographs, category/skill selection, and work history or references.
- Location data for job matching.
- Verification status and results returned by our identity verification partner.
- Job history, ratings, and transaction/payment records.

3. Why We Process It

- Identity verification of Plugs, to confirm a real, traceable individual is behind each profile.
- Account creation and authentication via WhatsApp OTP.
- Matching Clients with Plugs by category, location, and availability.
- Processing payments and maintaining transaction records.
- Providing customer support and resolving disputes.
- Platform security, fraud prevention, and abuse monitoring.
- Service communications — booking confirmations, OTPs, status updates.
- Marketing communications about new features or promotions — optional, opt-in only.

4. Your Rights

You may withdraw consent for any optional item at any time from your account settings. Under the NDPA 2023 you also have rights of access, correction, erasure, and complaint to the NDPC — see the Privacy Policy for the full list. Withdrawing consent for a required item (e.g. identity verification, if you're a Plug) may mean we can no longer provide that part of the service to you.

5. Consent Checklist

On getplugr.com this section is an interactive form; the equivalent items are listed below for your records.

If registering as a Client

- ☐ I consent to the collection and processing of my personal data as necessary to create my account and use the Plug platform. *(Required)*
- ☐ I consent to Plug sharing the minimum necessary information with the other party to a job, for the purpose of completing that job. *(Required)*
- ☐ I consent to receive marketing and promotional communications from Plug. *(Optional)*

If registering as a Plug

- ☐ I consent to the collection and processing of my personal data as necessary to create my account and use the Plug platform. *(Required)*
- ☐ I consent to identity verification, including submission of my NIN and related documents. *(Required)*
- ☐ I consent to Plug sharing the minimum necessary information with the other party to a job, for the purpose of completing that job. *(Required)*
- ☐ I consent to receive marketing and promotional communications from Plug. *(Optional)*

6. Contact Us

Plug Technologies Limited — a subsidiary of Alhazen · Lagos, Nigeria

- Privacy inquiries: privacy@getplugr.com
- Website: getplugr.com